NAIRN SPORTS CLUB MEMBERSHIP TERMS & CONDITIONS

1. By becoming a member of Nairn Sports Club (NSC) you agree to abide by all the terms and conditions, rules and regulations stated in this document. If at any time you breach these terms, the club reserve the right to terminate your membership at any time without refund in part or full.

2. As a member of NSC you must present either a membership card or photographic ID on every visit prior to admission. Without proof of membership, we have the right to refuse you access into the facility.

3. NSC reserves the right to add or remove any activities from the programme of activities or fitness classes, at any time.

4. NSC reserves the right to review prices at any time. The member will then be given a minimum of 28 days' notice. They will then have the right to terminate their Direct Debit, failing which the member will be deemed to have agreed to the increase and their standing order must be altered accordingly.

5. The applicant will notify a member of staff at NSC of any change to health or physical ability during their membership with the club.

6. In the interest of health and safety we have the right to refuse any member from admission if we feel that the member may be intoxicated with either drugs or alcohol.

7. For health and safety reasons nobody under the age of 14 are permitted to use the fitness room.

8. Members take part in any activities at their own risk.

9. As a member of NSC you agree to abide by the ground rules as set out by the club.

10. As a member of NSC you agree to abide to the club gym rules as set out by the club. This is to ensure the safety of all users.

General Terms & Conditions - Website

Nairn Sports Club website. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our Privacy Policy govern Nairn Sports Club's relationship with you in relation to this website. If you disagree with any part of these terms and conditions, please do not use this website.

This booking system is powered by Legend Online Services to Nairn Sports Club as part of Nairn Sports Club's online booking reservation system for the benefit of all members. The term 'us' or 'we' refers to Nairn Sports Club The term 'you' refers to the user or viewer of this website.

The use of this website is subject to the following terms of use:

• The content of the pages of this website is for your general information and use only. It is subject to change without notice.

- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
- This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
- All trademarks reproduced in this website which are not the property of, or licensed to, the operator are acknowledged on the website.
- Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.
- From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
- Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Northern Ireland, Scotland or Wales, as appropriate.

Privacy Policy

This privacy policy sets out how Nairn Sports Club protects any information that you give when you use this booking system website.

Nairn Sports Club are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Nairn Sports Club may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is currently effective.

What we collect

We may collect and/or hold the following personally identifiable information:

- first name and surname
- contact details: home, work and mobile phone numbers, and email address
- postal address
- website login details
- data as a result of your activity on this website (court bookings and cancellations, fitness class bookings and cancellations) or as a result of your participation as a member of Nairn Sports Club (internal league positions and tournament results, for example).

Security

We are committed to ensuring that this information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

- Access to this website is restricted to currently active members only with a secure login process.
- It is the responsibility of Nairn Sports Club to manage the Members Database
- Nairn Sports Club warrants that there is no personally identifiable information on this website which is systematically visible or accessible to members or non-members or other users of the World Wide Web, and that any personally identifiable information can only be accessed by members who are securely logged-in to this website or by Nairn Sports Club Administrators.
- Nairn Sports Club may publish web pages and broadcast email messages with content visible and accessible to all on the World Wide Web which may contain information about Nairn Sports Club and its members. E.g. Competition results, but will seek permission before hand. It's the responsibility of Nairn Sports Club Administrators to manage these web pages and content.

Information available from logged-in members

What we do with the information we collect

We require this information in order to provide this website, in particular for the following purposes and for the mutual benefit of all members.

- The main purpose of this website is to provide a court and fitness class booking system
- The booking system itself will send you transactional emails to confirm you have reserved or cancelled courts. In addition, you may also subscribe to receive automatic email alerts when courts are cancelled by other members.
- If you "opt-in" to receive Nairn Sports Club's email Newsletter, designated System Administrators may use your email address to send you email Newsletters which may contain promotional content about the club. These email Newsletters always contain a link to "unsubscribe", and you may also opt-in/opt-out by adjusting your Email Settings when logged into this website.
- Nairn Sports Club may also send you routine service messages relating to your membership contract.

Nairn Sports Club may use the information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Analyse court usage and fitness class participation.
- Internal record keeping.
- We may use your information to provide services related to your membership contract, and to improve our products and services.
- We may also occasionally use your information to contact you for research purposes in order to customise the website according to your interests.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

• If you do not want to receive club's email Newsletter, then you can either follow the "unsubscribe" links at the bottom of the messages, or you can log in to this website and adjust your Email Settings for email Newsletters.

Nairn Sports Club will not sell, distribute, lease or transfer your personal information to third parties unless we have your permission which will be sought in each instance unless required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998 and General Data Protection Regulation. If you would like a copy of the information held on you, please write to Nairn Sports Club, Viewfield Drive, Nairn, IV12 4BF. A small fee may be payable.

If you believe that any information, we are holding on you is incorrect or incomplete, please login and adjust your Privacy Settings and contact details or contact the Nairn Sports Club Administrator(s) as soon as possible.

How we use cookies

A cookie ("HTTP cookie") is either a small text file that is stored on your hard drive, or some information that is stored in memory until you close your browser. Any given website can only store and read its own cookies; it cannot read a cookie set by another website, nor can it inject information into cookies set by other websites. <u>Please click here for more information about cookies on Wikipedia.</u>

- In order to provide a secure and personalised system, our website uses non-persistent "authentication cookies" which only lasts for the duration of your session with this website. Your web browser will normally delete session cookies when it quits this website, and your "authentication cookie" will be removed from the server when you click the link to "logout".
- When you check "Remember Login" prior to logging-in to this website, a "persistent cookie" will be stored on your computer to remember your login details. DO NOT USE THIS FEATURE ON A PUBLIC OR SHARED COMPUTER. This persistent cookie will normally be saved on your hard drive and used by the website to fill-in your login details for future visits.
- Nairn Sports Club may also use cookies to improve this website and booking system and in order to tailor it to your needs or to remember information about your preferences.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website and, in some cases, this may prevent you from being able to login to this website.

Links to other websites

This website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this Privacy Policy. You should exercise caution and look at the privacy statement applicable to the website in question.